

# GET MORE

Microsoft Dynamics®

## Building an Extender-Based Solution

White Paper

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## **Introduction**

Most partners are aware of the basic capabilities of Microsoft Dynamics GP Extender and the related Extender Enterprise solution from eOne Solutions (eOne), but few have truly embraced Extender's ability to enable them to quickly design and build simple, inexpensive solutions to customer's requests for additional functionality. This white paper will help you reach that next level of understanding, to see how Extender can be used to easily develop simple yet powerful solutions for your customers.

Extender can be used to develop a variety of custom solutions, including:

- Creating data views not easily replicated in any other reporting tool.
- Adding fields to Report Writer reports.
- Creating transaction workflow processes that can easily be extended to multiple teams within an organization.
- Adding macros and dialogs to Dynamics GP Windows.
- Using the Inquiry function to add and update master records during transaction processing.
- Adding calculated fields.
- Creating Linked Lookups to restrict lookup results to the specific record being accessed.
- Creating Lookups for data not included in the standard Dynamics GP Lookup.

Extender has the ability to help you say "yes" to many of your customer's requests for additional functionality, which in turn can help you shorten the sales cycle, close more deals more quickly, and create a future stream of customization opportunities.

### **Many Uses**

Partners familiar with Extender are aware that it makes easy work out of adding custom fields and Windows, but may not be aware of how it can help track and manage details specific to a variety of other business processes. A few examples of Extender's uses to manage additional processes include:

- Renting out a portion of a property you own, and using Extender to track rentals and billing, including lease times, rental unit numbers, rent amounts, tenants, due dates and so on.
- Running a healthcare office, and using Extender to track doctors, their specialties and accreditations, the nurses each doctor works with, the hospitals and clinics each doctor works with and so on.
- Selling supplies to healthcare providers, and using Extender to track doctors, hospitals, and related supplies and kits in the sales order, and to attach doctors to specific hospitals in the customer record.
- Selling subscriptions or club memberships, and using Extender to track subscription type, contract dates and other information, and tying this data to billing and distribution records.

### **Two Versions**

When building Extender solutions for Dynamics GP, it will be important to you to have a full understanding of the differences between the Dynamics Extender and the Extender Enterprise solution from eOne. Dynamics GP Extender is a subset of the Extender Enterprise solution, and the differences between the products are greater than a simple project-size comparison. The key extended capabilities of the Extender Enterprise solution include coding logic, for example, calculating cubic volume, or anything that involves code.

## **Getting Started**

Often, getting started on a Dynamics GP Extender project is the biggest challenge. There are many things you need to consider, discuss and decide upon during your design and build phases. A few of the questions you may confront during a project include:

1. Do I need Windows, or would a Regular or Detail Form be better?
2. Would it be best to use a Drop Down List or a Lookup?
3. How to I add business rules to these new Screens?
4. What is Logic?
5. I need considerably more than 15 fields, what are my options?
6. Do I need this data to be captured in more than one database?
7. Would SmartList Builder be better or can I just select the checkbox to add to SmartLists?

To ensure a positive outcome, it is essential to begin the process with an effective Scope/Requirements Document/Need Analysis. In many cases, consultants get ahead of themselves and start building solutions without documenting the requirements, and only later discover the customer's real expectations.

After identifying the real business needs, you can then define the required fields, workflow, reporting, SmartLists, and business rules that Form this part of the project. This stage is really no different than writing a specification document for a full Dynamics GP customization or development. If you discover needs that you suspect Extender cannot do, simply record them as part of the requirements. The tool you use to meet the business need can be decided later based on functionality and price.

During this scope phase, it is ideal to begin prototyping screens and functionality in Extender, as this helps to keep your customer excited and engaged. However, it is also important to set appropriate expectations that the prototype is simply a way to communicate possibilities, and remind the customer that this is a work in progress.

### **Identifying if Extender is the Right Tool for the Job**

Unless you are deeply familiar with Extender and all its functionality, this can be a tricky exercise. Your responsibility is to make sure you have been trained in Extender, and make the best decision for your customer. Factors that help determine the best solution include functionality, upgradeability, cost of ownership and upfront cost.

Obviously, full custom development can meet every customer need, but many projects don't justify the expense. For a smaller initial outlay, the customer may find Extender meets 90 percent of their needs and they are happy to forgo the other 10 percent.

The easiest way to determine if Extender will fit is to build the basic components of the solution. In just a few minutes you can discover if Extender can deliver the user interface, data and functionality requirements your scope document has defined.

It's a good idea to start with Extender: it's often the perfect fit for processes that require the capture of custom data on Windows, Forms and Detail Forms, and have these Forms link together to build a mini solution.

Extender Enterprise will be the right solution if the customer needs to add business logic rules, workflow, and transaction creation, including requests such as:

1. Making a selection in a drop down box, which then disables the next four fields.
2. Entering a value more than \$1000, which then prompts two new data Forms.
3. Executing an action that opens a Detail Form populated with information from the previous Form.

When you build your prototype using the right tool and present your proposal, you will want to highlight the following capabilities:

1. The flexibility of Extender, with the ability to make changes as the business changes.
2. The comparatively low cost of making additional changes or adding fields later.
3. The similar look and feel to Dynamics GP.
4. The ease of upgrades, at no extra expense.
5. The ability to use Extender for future projects without requiring additional purchases.
6. The simplicity of Extender, meaning that solutions can be created without requiring a developer's services.

#### **When is Extender not the right tool**

Extender doesn't fit every customer's business needs. A few red flags that will help you identify when Extender will not be the right tool include:

- **Changing the way Dynamics GP processing works.** Extender cannot change the way assets are depreciated, or the way AA codes are posted.
- **Adding fields to an existing Dynamics GP Window.** Extender adds new Forms and Windows, and does not change the existing Windows.

## Building a Great Solution

Building an Extender solution is simple enough, but building a great solution takes a little more knowledge and creativity. Many consultants get stuck in a few key areas, such as deciding whether to use a Form, a Detail Form or just a Window, and deciding when each object should be used.

This section includes an overview of the additional features in Extender that bring more strength and power to your overall solution. When reading through this section, try to apply the concepts to business problems that creatively solve problems.

### Windows versus Forms

The fundamental difference between Windows and Forms is that a Window is always linked to and accessed from another Dynamics GP Form, whereas a Form (both Regular and Detail Forms) can be a standalone data entry screen.

A Window (including Detail Windows) always adds extra information to a field or record in Dynamics GP. For example, adding additional detail to an item record is accomplished by first opening the item record in Dynamics GP and then accessing the Extender Window. Multiple Extender Windows can be linked to the same Dynamics GP screen, so for example three distinct Extender Windows can be attached to the customer maintenance screen to record different types of information at the proper point in the data entry flow.

Image 1 below shows the creation of a Window – note the requirement to define a key field.

Window ID	INSTALL
Description	Install Details
Product	Microsoft Dynamics GP
Series	Sales
Form	Sales Transaction Entry
Window	Line_Scroll

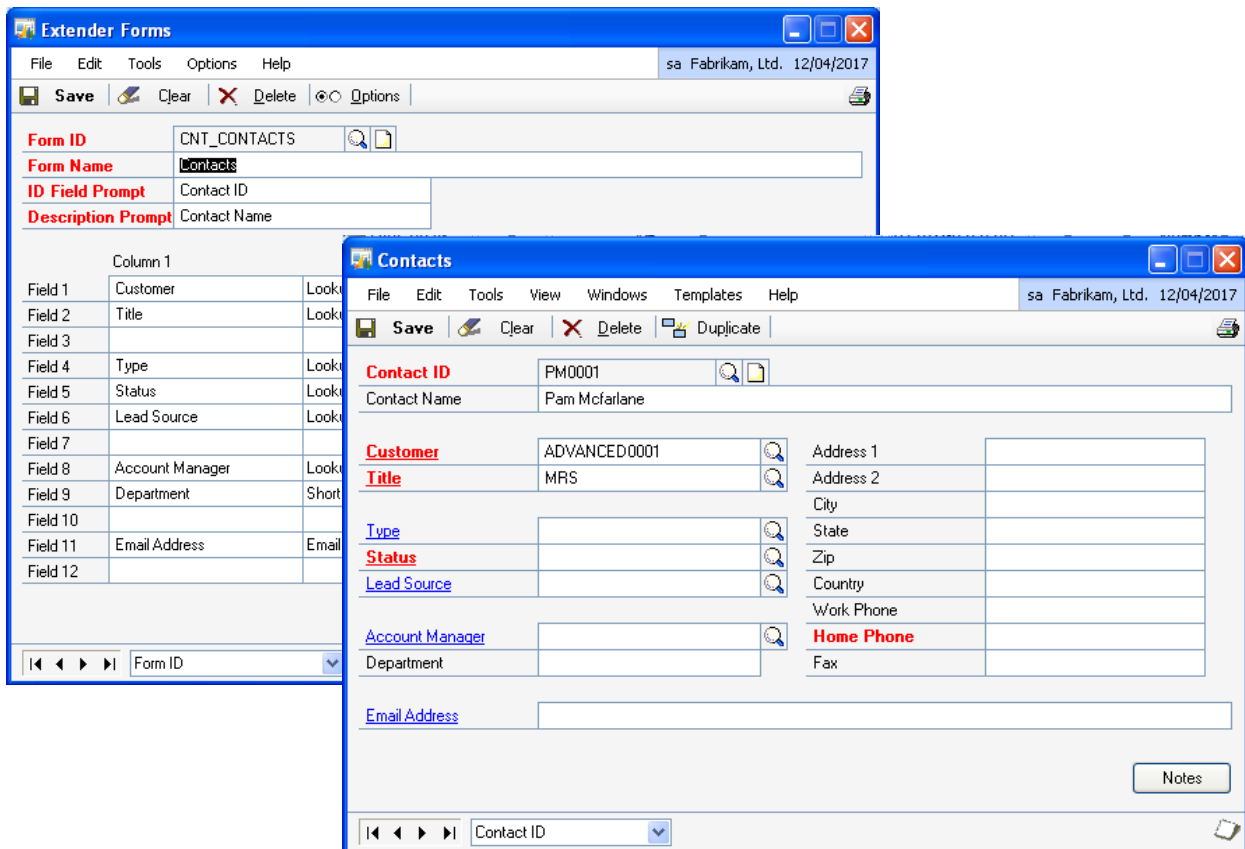
  

Field	Field Name	Field Type
Field 1	Estimated Hours	Quantity
Field 2	Start Time	Time
Field 3	Date	Date
Field 4	Employee	Lookup
Field 5		
Field 6		
Field 7		
Field 8		
Field 9		
Field 10		
Field 11		
Field 12		
Field 13		
Field 14		
Field 15		

Forms, on the other hand, can be used to capture any data you want, and a Form will have its own ID or Key field. Note that every data entry screen in Dynamics GP has an ID or unique number (for example, Sales Order Transaction Number, PO Number, Customer ID, Sales Territory ID, etc.) and Extender Forms have the same construct.

As an example, when building an Extender Form to capture student information, your first field will be Student ID, the unique identifier for Students. If you are building a screen to capture Work Orders, then the first field will most likely be the Work Order Number, the unique identifier for Work Orders. By building screens in this way you are creating new master file or transaction records within Dynamics GP. If you have ever used Microsoft Dynamics CRM, the process is very similar to creating new entities.

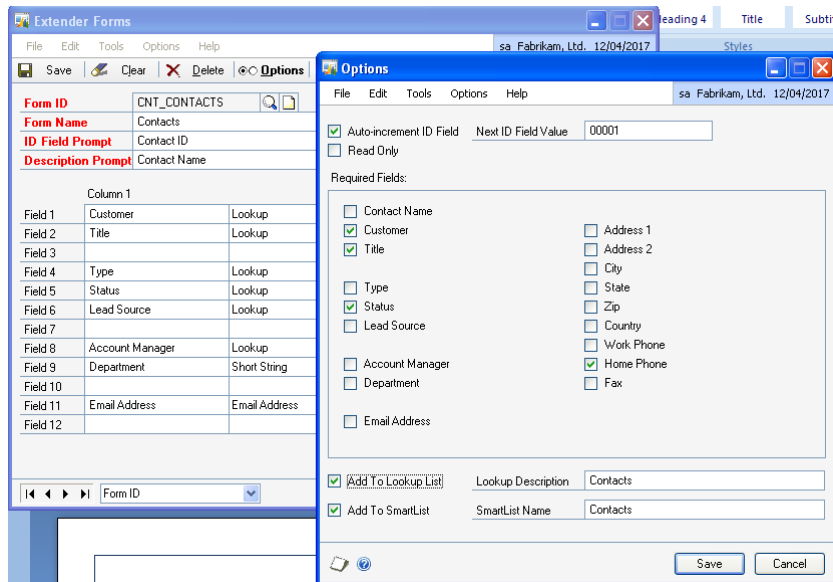
Image 2 below shows a Form. Note it has its own ID field (ID field Prompt is set to Contact ID), and there is no key field to define. The ID will be entered in the contact screen itself – in this case the ID is PM0001.



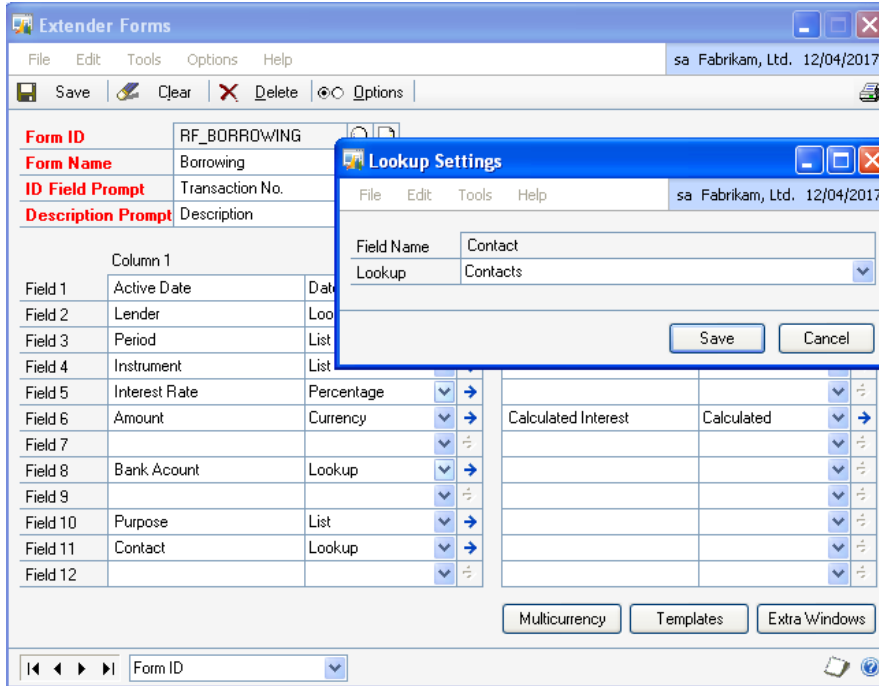
## Linking multiple Forms together, and linking Forms with Windows

It is rare to collect all the data you need in a single Window or Form. Most often you will build multiple Forms and link the data together.

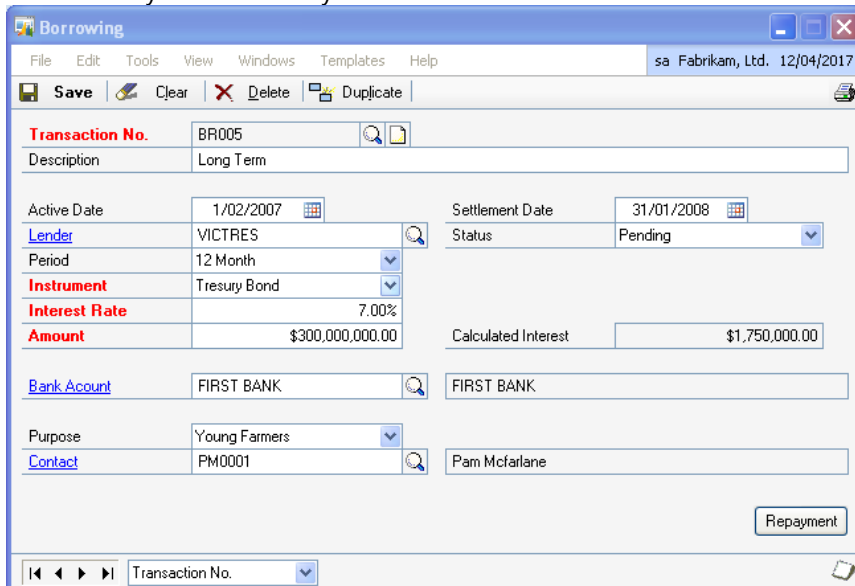
Taking the previous example of a contact Form, let's look at how we use the contact records on other Extender objects we create (Forms, Windows, Detail Forms). The first step is to add this Form to the lookup list. This is done by selecting the options button on the Form design screen and checking the box labelled "add to lookup list". This lookup name will now become available whenever you use a field type of lookup.



On the next screen you build, in this case a lending Form for a finance company, you need field 11 to be the contact person for this loan. You have therefore defined field 11 as a lookup type, and this allows you to select Contacts as the value to look up. By doing this you are now able to assign one of your contacts to the lending Form, every time you create a new loan record.

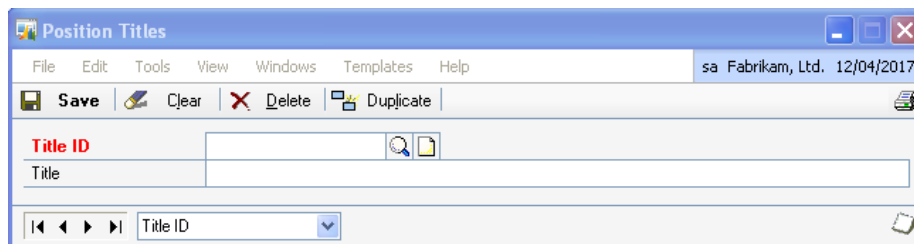


On the image below you can see that the contact, Pam McFarlane, has been selected as the contact to be assigned to this loan agreement. By placing Contact as a lookup field on the Borrowing Form, you automatically add the ability to drill down to the Contact Form.



If you take a look back to the original Contact Form above, you will also notice other lookup fields on this Form for Title, Type, Status and Lead Source. Each of these is an additional Extender Form that has been added to lookup lists. This allows you to achieve the creation of maintainable master file setup screens. For example, since the Lead Source list of values may need to be updated as new campaigns are launched, you will want select users to have the ability to update the choices in this list. By drilling down into the lead source Form (with appropriate security), users will be able to create additional lead sources. The same concept applies to each of the other lookup fields on these Forms.

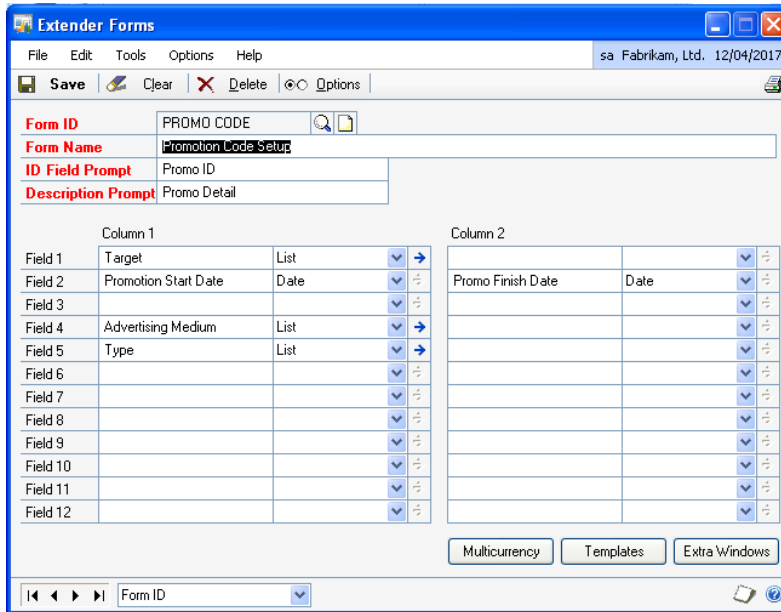
One thing to note is that the Extender Form you build may have only two fields on it – the ID field and the description field. This is the simplest Form you can create. The image below shows a Form for creating position titles that only contain the ID and the Title. This Form is very similar to other standard Dynamics GP Forms, for example “Sales Territory.” By adding the position title as a lookup in Extender, you can now use this concept on any Extender object you create.



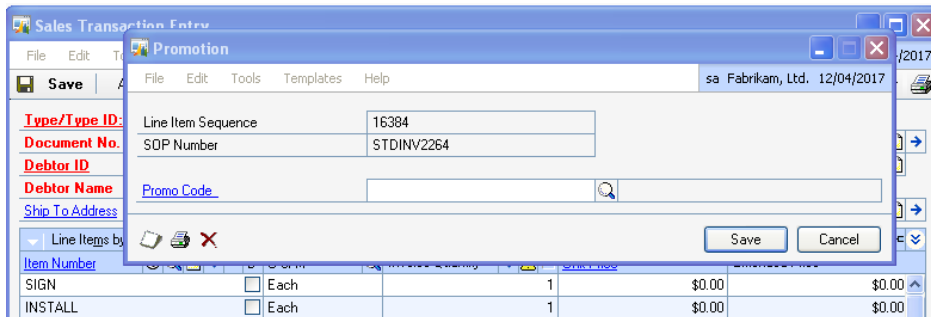
So what is the value of creating new Forms and adding them as lookups, as opposed to just using a drop down list field type? Notice on the borrowing Form above the field labelled “Purpose.” This is a fixed list of selectable values, but this list cannot be updated by the users without going back into the Extender design. If you need a locked down set of values, the list field type is ideal, but if you need a maintainable lookup with drill-back, then you will want to take the option of building additional Forms and adding them to lookups.

Taking this concept a step further is to build an Extender Form and allow these values to be added to Windows. As an example, if your customer needs to link a promo code to lines on a sales transaction, you could accomplish this by taking the following steps:

1. Create a new Form called Promo Code Setup. This is now a new master file in Dynamics GP.
2. Decide what data you want to track on the promo code setup screen (for example promo start date, finish date, advertising medium and so on).
3. Add this Form as a lookup (see below).



4. Build the Window you need.
5. Add a field of type lookup.
6. Select Promo Code as the value to lookup.
7. When you use this Window it will look like the image below. This will give you an Extender Window with a single field on it that allows you to select the relevant promo code for this invoice line. You also get drilldown into the promo code setup, to allow maintenance of promo codes.



## Forms versus Detail Forms

Forms and Detail Forms are conceptually exactly the same; the difference is that Detail Forms have a scrolling grid section, similar to Sales Order Transaction Entry. Both are standalone records with their own ID, but the Detail Form enables you to attach multiple records, much as you would in a Sales Order or Purchase Order screen. Another way to describe a Detail Form is to say it is a Form with a header and line records.

In the example below you can see a Detail Form being used to contain a recipe for blending seeds. There are a series of header-level fields, followed by all the component lines required. When building a Detail Form, you will check the R1 or R2 box to set whether this field will appear on line one or two of the grid.

**Extender Detail Forms**  
 File Edit Tools Options Help sa Fabrikam, Ltd. 12/04/2017

Save Clear Delete Options

Form ID: SEED BLEND  
 Form Name: Seed Blending Management  
 ID Field Prompt: Lot Number  
 Description Prompt: Notes

Header Column 1			Header Column 2			Detail Fields			R1	R2
Field 1	Blend Type	List	Field 1	Item Number	Lookup	Field 1	Item Number	Lookup	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Field 2	Finished Item	Lookup	Field 2	Item Description	Calculated	Field 2	Item Description	Calculated	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Field 3	Month Tested	List	Field 3	Pounds	Quantity	Field 3	Pounds	Quantity	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Field 4	Year Tested	List	Field 4	Cost	Currency	Field 4	Cost	Currency	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Field 5			Field 5	Extended Cost	Calculated	Field 5	Extended Cost	Calculated	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Field 6			Field 6			Field 6			<input type="checkbox"/>	<input type="checkbox"/>
			Field 7			Field 7			<input type="checkbox"/>	<input type="checkbox"/>
			Field 8			Field 8			<input type="checkbox"/>	<input type="checkbox"/>
			Field 9			Field 9			<input type="checkbox"/>	<input type="checkbox"/>
			Field 10			Field 10			<input type="checkbox"/>	<input type="checkbox"/>
			Field 11			Field 11			<input type="checkbox"/>	<input type="checkbox"/>
			Field 12			Field 12			<input type="checkbox"/>	<input type="checkbox"/>

Multicurrency Templates Extra Windows

This Form design will produce a data entry Form that looks like the image below:

**Seed Blending Management**  
 File Edit Tools View Windows Templates Help sa Fabrikam, Ltd. 12/04/2017

Save Clear Delete Duplicate

Lot Number: 091  
 Notes:

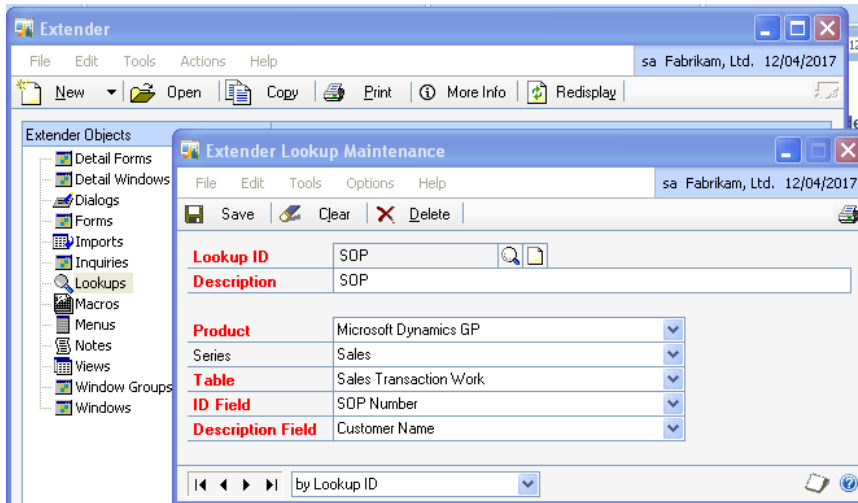
Blend Type: PLS Site: WAREHOUSE  
 Finished Item: 1-A3261A Net Weight: 30.00  
 Month Tested: Jan Noxious %: 1.00%  
 Year Tested: 2006

Item Number	Pounds	Cost
3-A2969A	40.00	\$30.00
128 SDRAM	4.00	\$0.00
1-A3261A	6.00	\$48.88
	0.00	\$0.00

## Lookups

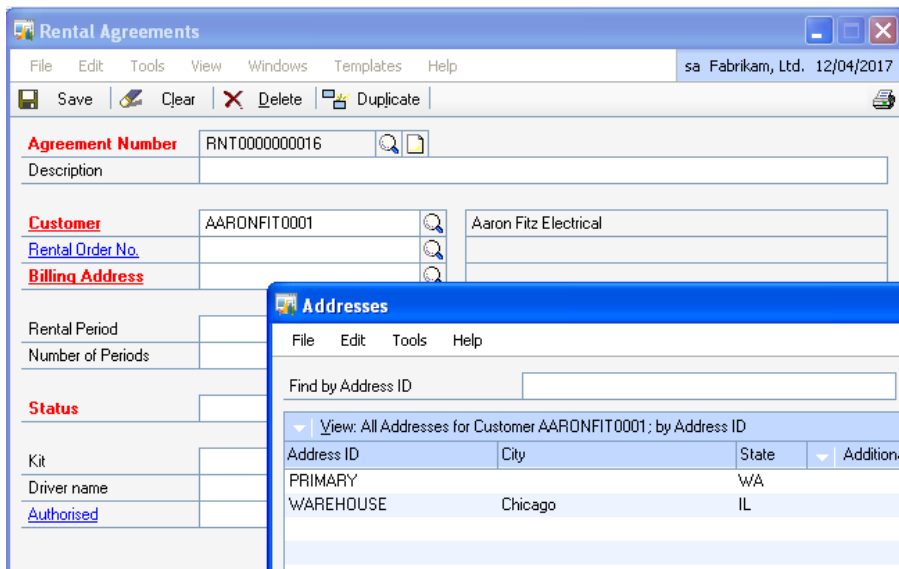
When creating new Windows and Forms, one option is to add a lookup field. A pre-defined list of fields you can look up is available. Extender enables you to create a lookup to a Dynamics GP field that is not part of the standard lookup. For example, you may want to add a PO Number field (which is not part of the standard lookup list) to an Extender object. Use the Extender lookup function to define the field you would like to add as a lookup.

The following image shows an example of using lookups.



## Linked Lookups

Linked lookups enable you to restrict the values in a lookup based upon another field on the Window or Form. For example, a linked lookup enables you to create an address lookup that is restricted to an individual customer record or to create an item lookup that is restricted to items in a specific warehouse.



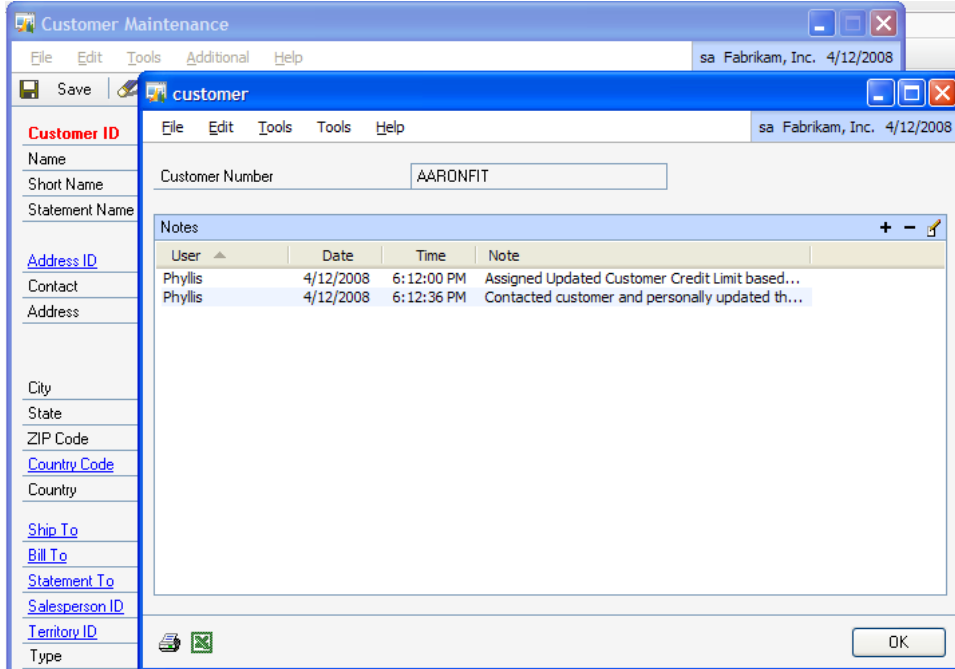
## Notes

Unlike the standard Dynamics GP note window, Extender Notes, allows you to attach multiple notes to a Dynamics GP window. Each note entered automatically records the date and time the note was entered as well as the user that entered the note.

To add a new Notes window:

1. Open the Extender Window and Select Notes from the Objects List.
2. Click the New Button.
3. Enter an ID and Description. Note, the description will be used as the display name.
4. Select the Product, Series, Form, and Window to link to the Extender Note to.
5. Click the Add Button above the Key Fields list to select a key field(s).
6. Select a Hot Key from the Hot Key List. A hot key provides a keyboard shortcut to open the notes.

The image below is an example of an Extender Customer Note linked to the customer maintenance window.



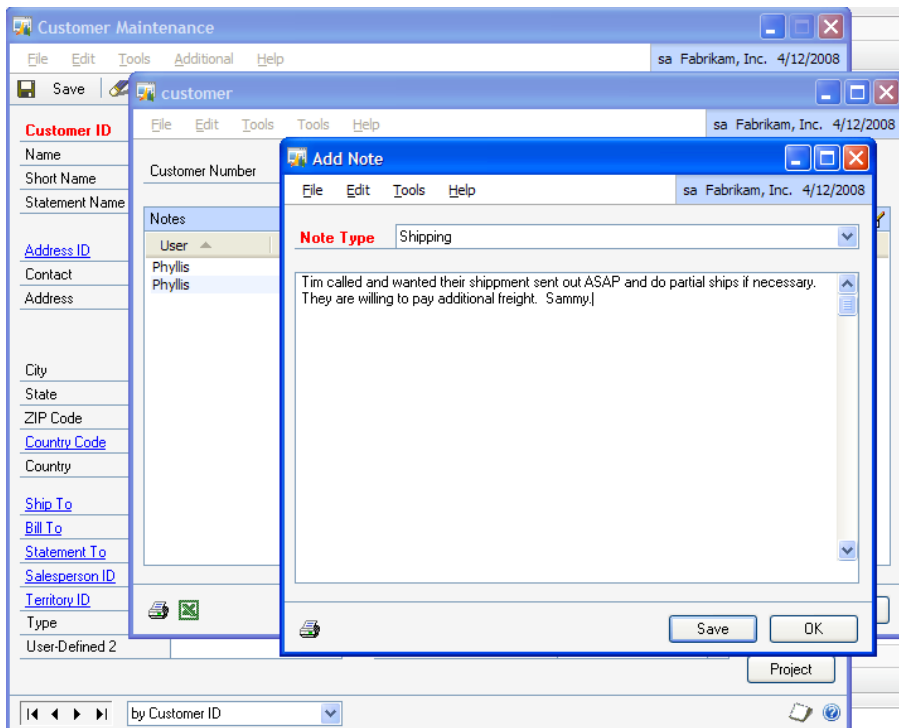
## Note Types

Another powerful feature for notes is adding a Note Type for additional reporting. By adding a Note Type, you can organize the notes based business specific needs. And, you can report on this. Later in this whitepaper, we will talk about how Inquiries can take this one step further.

A few examples of the most common uses of Notes Types are:

- How the customer contacted you, email, phone, IM.
- Use an Action Type, Dispute, Promise to Pay, Special.
- What team contacted the customer, Sales, Credit, Warehouse.

In the example below, multiple people in a business will make contact with a customer. The credit manager, salesperson, and shipping agent all may make contact. Therefore, they may want to add a note to the customer's account.



## **Quantities and Numbers**

In Extender, a simple but common confusion is when to use Quantities and when to use numbers. Quantities can have decimal places, while numbers are always whole. It's best to use the simplest solution whenever possible.

## **Calculated Fields**

Use Calculated Fields when you need to create a new value for a field. Calculated fields use SQL syntax, and you can use these fields for mathematics or for string manipulation. Note that when using calculated fields on Windows, you will only be able to use a field from the same Window you are building. When using calculated fields on Forms, you can use fields from the Form as well as any Forms that are used as lookups on the Form.

When accessing fields for use in calculated fields, you can only go back one level. For example, if you wish to add profit margin to the seed blend management Window, you will need to add the price field to the Extender Window to perform the calculation.

## **Files and Folders**

Another simple but common confusion is when to use a File and when to use a Folder. A File is a link to a specific file, and a Folder is a link to a folder that contains one or more files.

When designing your solution, think about how many files the customer will be using and how often they change. If it is a small number, then a file link would work well. If it is many, a folder would be best. It is important to think about the usability when using files and folders.

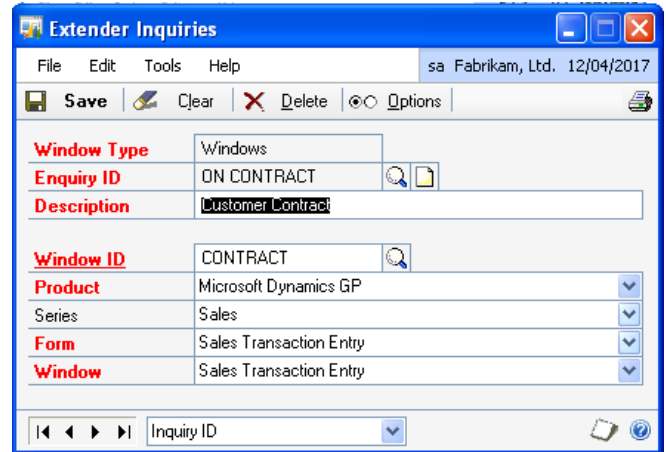
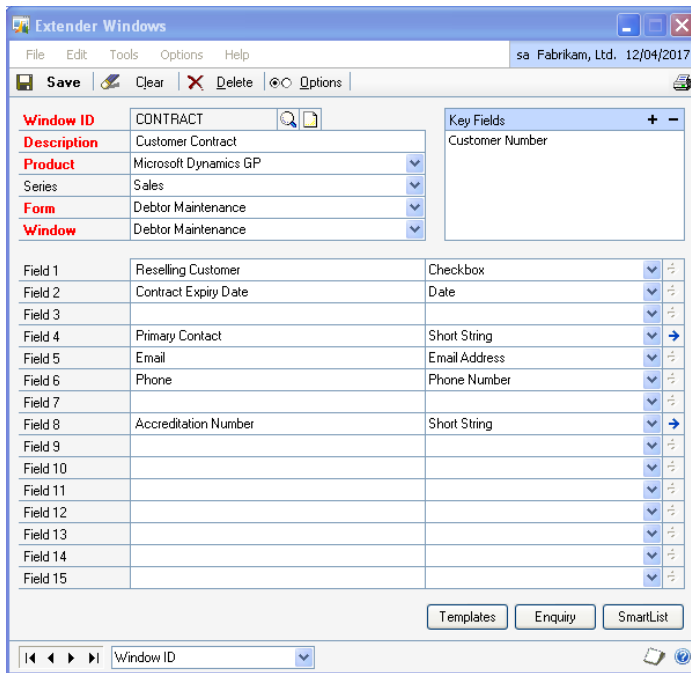
## **Extender Inquiries**

Don't let the name fool you. Extender Inquiries are not the same as Dynamics GP Inquiries. When you incorporate Extender Inquiries, you can view them from multiple places and edit them.

Inquiries can be used to do much more than simply provide a read-only Window from a corresponding Dynamics GP Inquiry screen. One thing many people forget is that by using Extender Inquiries you can enter data into an Extender Window from a variety of different places in Dynamics GP.

For example, capturing additional data against a customer is simple enough in an Extender Window. But customer data can change, and in the middle of processing an order a customer may tell you key information that needs to be updated in Extender. Using the Inquiry function, an order entry clerk can open the Customer extras Window and read or update this information, even though it was originally entered in the customer maintenance window.

This can be accomplished because the Window you built is linked via a key field to the customer number, and you defined the window from which you could access the data. When you build an inquiry you are simply adding a new Window from which you can access the data. If you create a Window that links to the key field of Customer Number, you can link to any Window that has Customer Number on it using Inquiries.



In the example above you can see a standard Window that adds fields to a customer record, and an Inquiry that allows for data to be read and updated from the SOP entry screen.

Extender Inquiries can also be used to enter data at different stages of a transaction process. For example, you can build a screen to capture shipping information against a sales order document, with 10 fields designated for capturing shipping requirements before the order is fulfilled, and five additional fields for capturing information related to the actual shipment stage of the transaction process. So, in this case you would set up an Extender Inquiry that is accessible from the Order Fulfilment Window, enabling you to have two different people opening the same Window from different base screens ID in Dynamics GP, and filling the data fields relevant to the specific stage of the process.

Note that you are not limited to just a single inquiry. Creating multiple inquiries for an Extender Window means you can have three people enter data at different times, while also providing read-only access to this data from three Dynamics GP Inquiry screens.

## Note Inquiries

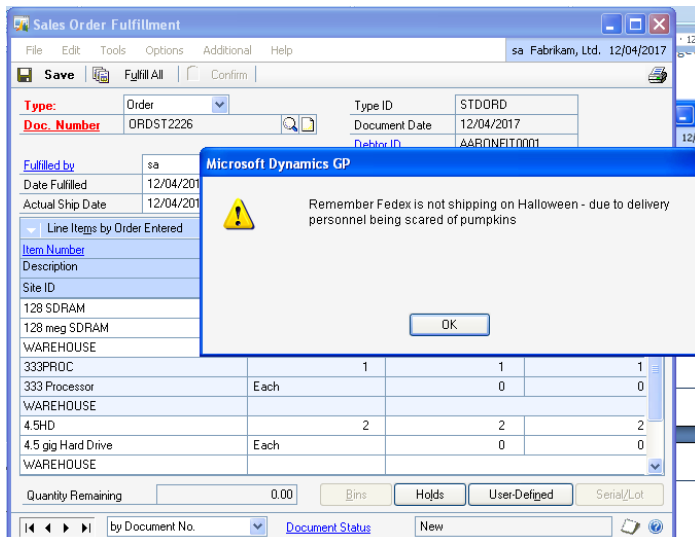
Note Inquiries work exactly the same as the notes described above. You can allow users to read or update notes from any other screen in Dynamics GP. For example, when you build a mini CRM or collections system, you can set up detail notes against a customer, and then have an Inquiry that lets you add and read notes from Order Entry, Service Call Entry, RM Inquiries and any other Dynamics GP screen that contains customer data. This lets you create a "lite" CRM system entirely within Dynamics GP.

## Dialogs and Macros

Dialogs and Macros are two functions in Extender that are often overlooked. While the functionality provided is relatively simple, they can be very useful in the right circumstances. The similarity between the two functions is that they can both be triggered to run based on field entry or exit of any field in Dynamics GP or manually just like an Extender Window.

### Dialogs

Dialogs provide the ability to message users, or ask users a question during data entry. For example, a Dialog box can be inserted to display a message to all users using the Order Fulfillment screen. Note that currently Dialogs are not conditional, and will pop up whenever a user exits the SOP Number field. The eOne Extender Enterprise product has additional dialog options.



### Macros

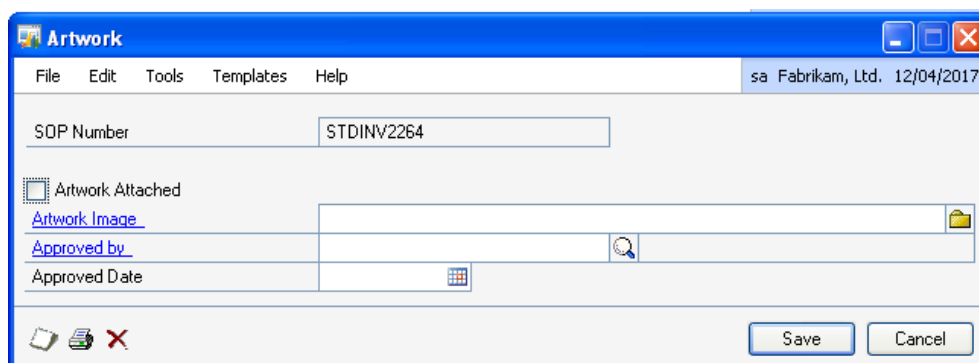
A Dynamics GP Macro is a recording of each key you pressed or mouse click you made while performing a procedure. An Extender Macro enhances the Dynamics GP macro system by automating the playing of macros.

Macros trigger a standard Dynamics GP macro to run, based upon moving around a screen. For example, you can create a macro that builds a standard budget in project accounting, and then trigger the budget build macro to run by hitting Control B, which would build the budget for a new project. Note that Macros are not specific to Extender screens but can be used anywhere in Dynamics GP.

## Workflow

Extender can be used to manage workflow. For example, if a customer has 14 stages in their sales process and needs to track each stage with a status, you can use Extender to provide a status field. To complete the solution, use SmartList Builder to create a SmartList for each stage, and give permission to that SmartList only to the relevant people.

The illustration below shows the final step in the workflow: The Attach Artwork status has been added to the transaction, and an "Orders Awaiting Artwork" SmartList has been created for the art department's review. When a transaction reaches the Attach Artwork stage, the transaction record is displayed in the SmartList, and the art department can click on each order awaiting artwork, displaying the Window below.



The user fills out the Form, which satisfies the Artwork Attached stage and triggers the addition of the transaction to the next SmartList, "Orders Ready for Customer Approval." In this way can build some very powerful workflows with the easy-to-use tools of Extender and SmartList Builder.

## Reporting

### Views

Capturing additional data in Extender is useless, unless you can report on it. You should never use the actual Extender Tables. Create a view and use the view for reporting. The Extender view function allows you to take any Extender field or any Dynamics GP field and link them together in one view.

When used right, views can be very powerful. Some of your customers may purchase Extender just for this feature. The following examples help illustrate the power:

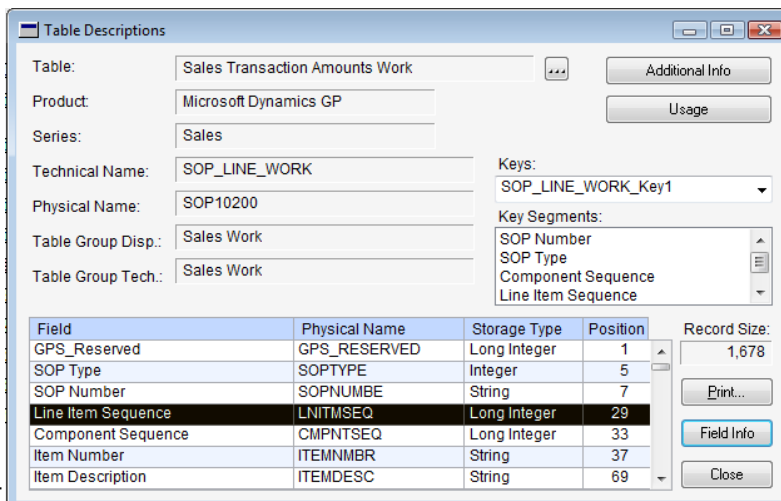
- You created a Window that ties to the sales order item that tracks additional attributes like FDA requirements for meat products. To get a report with the sales history for beef coming from Iowa, you can create a view linking the sales work, history and the extender fields.
- You created a simple contract application. You need a report to give you a list of contract by their expiration date. Create a view of just the Extender fields and report on it.
- You can create a view with receivables open and history tables together, then use the view to report on it. This will save tons of time in report creation and complicated report linking.

Creating a view creates a real SQL view on the Dynamics GP SQL Server. You can then use this view in the same way you would use any other SQL view. This means that you never need to work directly with the Extender tables when writing SmartList Builder Reports, Excel Report Builder Reports, SRS Reports, Crystal Reports or any other reporting tool of choice.

## Adding Fields to Report Writer Reports

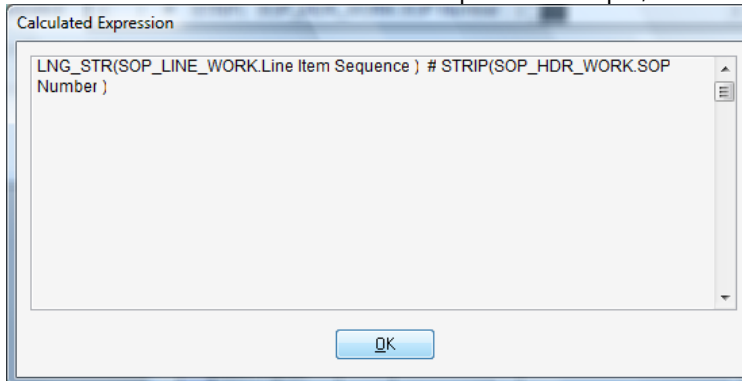
Extender Window fields can be added to Report Writer Reports and it's a simple process of adding a calculated field to the report. Before you add a field to a report, make note of the Window ID, the key field(s) for the Window and the number of the field you want to add. The key field(s) should be available to print on the report before preparing to create the calculated field to add the Extender Window field. For example, the key fields on an Extender Window for the Sales Transaction Entry Form and Line\_Scroll would be SOP Number and Line Item Sequence.

If the key field is not a String data type, the field must be converted to a string in Report Writer. To find the data type, in Report Writer click the File menu and select Table Descriptions. Select the ellipse (...) next to Table. Double-click on Table SOP10200 (Sales Transaction Amounts Work), which opens the Table Descriptions Window below.



Line Item Sequence is a Long Integer, so in Report Writer we must convert this field to a String. If you have more than one key field, a calculated field will need to be created to concatenate the multiple keys together and strip out the blank spaces. The result type of the calculated field will be a String.

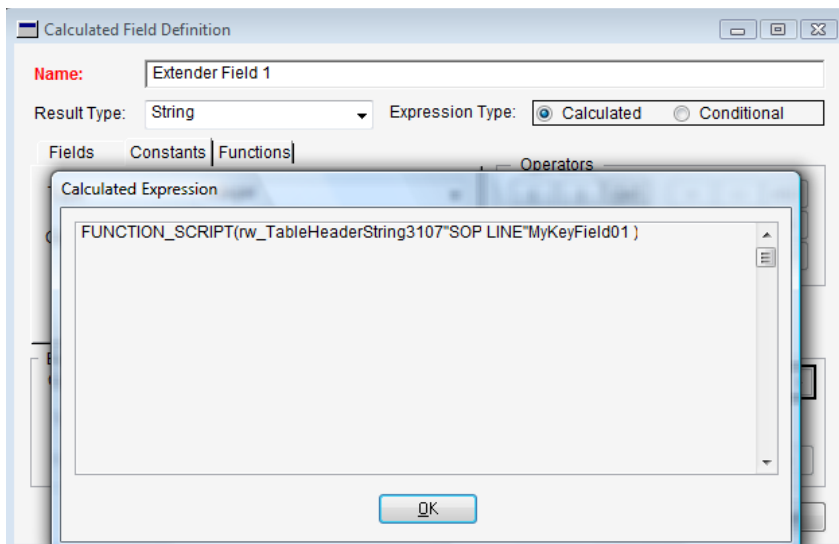
For our SOP Number and Line Item Sequence example, the calculated field will look like this:



To add your Extender field to a Dynamics GP report, you will use the `rw_TableHeaderString` User-Defined Function. Here are the parameters for the `rw_TableHeaderString` User Defined Function Script:

1. For the calculated field, always use the `rw_TableHeaderString` user defined function. Select the Function Tab, User Defined radio button, System for Core, and `rw_TableHeaderString` for the Function.
2. The integer 3107 is the Extender Product ID.
3. The next parameter is the name of the Extender Window ID. This string value must be exactly the same as the ID or the field will not print. In this example, the Extender Window is titled 'SOP LINE'.
4. The next parameter is the key you are using in the Extender Window. If you have more than one key, the calculated field you just created would be used. In this example, the calculated field is titled 'MyKeyField'. It's best to create a separate calculated field converting any keys that are not already strings and concatenate them with the other key. To see what the output should be, look at the EXT00100 table. This table stores all of your Extender data. It is similar to a keys table in RM and PM. The column in the EXT00100 table will be the PT\_UD\_Key. This concatenates the keys in alphabetical order. KB article 898983 is an example of an Extender Window for the SOP Line, and KB article 904575 is an example of an Extender Window for the POP Line.
5. The next parameter is always an integer of 0.
6. The last integer parameter is the field number of the Extender field you want to print. If you have three Extender fields to print, there must be three calculated fields.

The calculated field will look like this:



## **Conclusion**

When used correctly, Extender is a powerful tool that can solve many of your customer's business problems. Extender will help you say, "yes" to many of your customer's requests which in turn will keep your existing customer's happier and prospects eager to purchase. With Extender, you can differentiate yourself from your competitors to provide a non-developer solution, easily.

Now, go out and satisfy your customer's business needs with Extender!