

# ERP Technical Consultant



## Job Summary

As an ERP Technical Consultant, you will be responsible for installing, upgrading and maintaining client installations of Dynamics GP and related software. An ERP Technical Consultant would be expected to install Microsoft SQL Server, set up security and backup plans and learn to install and maintain Dynamics GP implementation in single or multiserver environments. Only rarely would an ERP Technical Consultant need to go onsite. Most work can be done remotely. Our typical client is within 100 miles of our office and has 5-25 users.

## Qualifications

### Essential Qualifications of an ERP Technical Consultant:

- A BS degree in Computer Science or equivalent work experience
- Demonstrated knowledge of SQL Server – installation, maintenance and configuration
- Demonstrated knowledge of network and domain administration
- Knowledge of accounting functions or business processes
- Demonstrated knowledge of high client relationship and listening skills
- Excellent communication skills – written and verbal
- High degree of analytical skills

### Desired Qualifications:

- SQL Server Installation & Configuration Certified (2008 or newer)
- Writing reports in Microsoft SQL Server Reporting Services
- Experience in data migration
- Experience with SharePoint & CRM

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## Additional Skills Required:

### Strategy-Minded Focus

- Understand how core business processes and technology can increase revenue, decrease costs, and/or increase productivity for our clients
- Identify business or workflow pain points, silos of data, and inefficiencies in operations
- Blend together available solutions that are driven by Business Intelligence, Workflow Efficiencies, and the ability to demonstrate strong ROI options

### Client Advocate

- Contribute to a positive client experience at all levels
- Provide solutions that create real value and a ROI for clients
- Committed to service, integrity, and relationships with our clients

### Leader

- Maintain loyalty to overall company vision and a team environment
- Be proactive and contribute to process improvement and change
- Model professionalism both internally and externally

## Benefits Include

- Medical, Dental and Vision Insurance
- Company paid life Insurance
- Flexible Spending Account
- Company matching 401K plan
- Paid time off and paid holidays
- Professional environment where your ideas are encouraged and you have the opportunity to grow your career

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